Delivery Note

Thank you for ordering with GO Outdoors.

Name :

Address :

Email :

Order Number :

Delivery Instructions :

Date Shipped :

Product Description	Product Code	Price	Qty	Total	Return Code

Sub Total	
Total Discount	
VAT	
Postage	
TOTAL	

Returns Reason Codes

1 : Faulty
2 : Wrong Size
3 : Change of mind
4 : Damaged
5 : Other (Please Specify)

We want you to be completely satisfied with your purchase. If you have any queries please contact us on either **0330 008 1555** or **enquiries@gooutdoors.co.uk** and we will be happy to resolve any issue you may have.

If your purchase is unsuitable and you wish an exchange or refund please contact us first and then send it back following the instructions on the delivery note. We aim to process your returned order within 5 working days of receipt.

Returns Information

For full details of our returns policy for web purchases please see **www.gooutdoors.co.uk/returns**

Returning your order to Stores

Return your goods to any GO Outdoors store (except Hathersage). Please bring your delivery note with you as proof of purchase. Simply head to the tills and don't forget to bring the credit or debit card you paid with.

PayPal

Any orders placed using PayPal as a payment method cannot be refunded in-store. Please contact Customer Services **0330 008 1555**.

Returning your order to the Internet Store

We recommend you use **Collect+** a fully tracked service to return your product (parcels must not weigh more than 10kg nor exceed dimensions of 60cm x 50cm x 50cm) to us. **Collect+** stores are open from early until late, typically 8am - 9pm, 7 days a week. Please use the label attached when using **Collect+**. Make sure the delivery labels are removed, pack your parcel securely and simply hand it in to your local Collect+ store where you will be given a tracked receipt. For more information go to **www.gooutdoors.co.uk/returns**

If your order is larger than 60cm x 50cm x 50cm or 10 kg please contact us on **0330 008 1555.**

Alternatively you can post the items back to our address below, including this delivery note with the returns section completed in full to:

GoOutdoors Returns
C/O Clipper Logistics PLC
Bay D11 Only
Tetron Point
William Nadin Way
Swadlincote
DE11 0BB

We recommend that you obtain a proof of postage as we cannot be held responsible for orders until we have received them.

For full details of our terms and conditions please see **www.gooutdoors.co.uk/terms**

Our registered VAT number is **108 2246 41**.

collect+ parcels made easy

064 LICH

72 HR

GoOutdoors Returns
C/O Clipper Logistics PLC
Bay D11 Only
Tetron Point
William Nadin Way
Swadlincote
DE11 0BB

Please enter your order number:

Storekeeper instruction: **GIVE TO DRIVER**

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Peel Here

Peel Here