

Returns Form



We really hope you like your order, but you may return any or all of it within 28 days for an exchange or refund (including the delivery charge if you return it within 7 days).

Store Returns - Return your goods to any GO Outdoors store (*except Hathersage*). Please bring your Delivery Note with you as proof of purchase.

Internet Returns - Complete this form and post the items back to our address below. Unfortunately, we are unable to provide free returns as we offer free delivery over £70.

Returns Address - GO Outdoors Returns, New Hall Street, Hanley, Stoke-on-Trent ST1 5HD.

Name:	
Order number:	
Telephone number:	Postcode:

Please tick the box which best describes your reason for returning you item(s) and then enter details of the item(s) you are returning below:

Too big / too small:	<input type="checkbox"/>	Colour:	<input type="checkbox"/>	Late delivery	<input type="checkbox"/>
Faulty:	<input type="checkbox"/>	Unsuitable:	<input type="checkbox"/>	Other (<i>please specify</i>):	<input type="checkbox"/>
Stock code:	Description:	Quantity:	Price:	Total amount:	
					TOTAL:

I would like a refund:	<input type="checkbox"/>	or an exchange (<i>for a different size/colour or similar item</i>):	<input type="checkbox"/>
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Please enter details of the items you wish to exchange your items for below:

Stock code:	Description:	Quantity:	Price:	Total amount:	
					TOTAL:

Please note: If you wish to request any other items a new order should be placed either via the internet or telephone on 08450 020 888.

Any additional comments...

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Please note: If you have a query please contact Customer Support on 08450 020 888. GO Outdoors cannot be held responsible for any items lost in the post. For a direct exchange, *i.e. a different colour or similar item*, you will not be charged for delivery.